



SPECIALTY PHARMACY

LIMITED ENGLISH PROFICIENCY TAGLINES (NATIONAL)

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-874-3972, client identification 712715.

繁體中文 (Chinese)

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-866-874-3972, client identification 712715.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-874-3972, client identification 712715.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-874-3972, client identification 712715 번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-874-3972, client identification 712715.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-874-3972, client identification 712715.

ةيبرع (Arabic)

1-866-874-3972, client identification 712715
رب لصتا. ناچملاب كل رفاوتت ةيوغلل ةدعاسملا تامدخ نإف، ةغلل ركذا ثدحتت تنك اذا! ةظوحلم
-: مكبل او مصللا فتاه مقر

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-874-3972, client identification 712715.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-874-3972, client identification 712715.

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-874-3972, client identification 712715.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-874-3972, client identification 712715.

日本語 (Japanese)

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-866-874-3972, client identification 712715まで、お電話にてご連絡ください。

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-874-3972, client identification 712715.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-874-3972, client identification 712715.

ی سراف (Farsi)

امش یارب ناگیار تروصوب ی نابز تالی هست، دینک یم وگت فگ ی سراف نابز هب رگا: هچوت
اب، دشاب یم مهارف 712715 identification 1-866-874-3972, client identification 712715. دیریگب سامت



SPECIALTY PHARMACY

DISCRIMINATION IS AGAINST THE LAW

The Kroger Co.'s and its subsidiaries' pharmacies and retail health clinics ("Kroger") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Kroger complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kroger does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Kroger:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (for example large print).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Certain information written in other languages

If you need these services, contact the Section 1557 Compliance Coordinator.

If you believe that Kroger has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Bill Shinton – Section 1557 Compliance Coordinator, 1014 Vine Street, 3rd Floor - Pharmacy, 844-567-4377, Facsimile 513-762-1547, ACACompliance@kroger.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Bill Shinton – Section 1557 Compliance Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.